Title (E-business)	Code 1011102321011160505
Field Management - Full-time studies - Second-cycle studies	Year / Semester 1 / 2
Specialty Enterprise Management	Course elective
Hours Lectures: <b>1</b> Classes: - Laboratory: - Projects / seminars: -	Number of credits 2
	Language polish

## Lecturer:

-Andrzej Borucki, Ph.D. e-mail: Andrzej.Borucki@put.poznan.pl, Faculty of Management Engineering, 60-965 Poznań, Strzelecka 11 tel. (48) 61 655 3371

#### Faculty:

Faculty of Engineering Management ul. Strzelecka 11 60-965 Poznań tel. (61) 665-33-74, fax. e-mail: office\_fem@put.poznan.pl

#### Status of the course in the study program:

-Elective course in the second stage of Management study.

#### Assumptions and objectives of the course:

-The course aims to familiarize students with using the Internet to support business management

### Contents of the course (course description):

-Course covers the following topics: Fundamentals of e-marketing. Internet marketing strategies. Marketing Research via the Internet. Internet in logistics. Data warehouses. OLAP technology. Data mining: methods of exploration and analysis of large amounts of data. CRM systems for Customer Relationship Management. CRM features. Presentation of selected CRM systems. E-commerce in Poland and abroad. E-business models: B2B, B2C, B2P. Electronic banking. Security of electronic transactions. Examples of applications for e-commerce management.

#### Introductory courses and the required pre-knowledge:

-basic knowledge on computer science and practical skills in computer use.

#### Courses form and teaching methods:

-lecture

# Form and terms of complete the course - requirements and assessment methods:

-test

# **Basic Bibliography:**

# Additional Bibliography: